

SURVEY TITLE: 2015 Health and Care Experience Survey

	Jura Medical Practice - Isle of Jura 2015
All	44
Did not answer	1
17-34	3
35-49	6
50-64	15
65+	19

YOUR GP PRACTICE: GETTING TO SEE OR SPEAK TO SOMEONE

Jura Medical
Practice - Isle
of Jura
2015

1 Have you contacted the GP practice named on the enclosed letter in the last 12 months?

Organisation Total

No	3	7%
Yes	38	93%
Base Size	41	
Missing	2	

2 Approximately how often have you contacted this GP practice in the last 12 months (either for yourself or someone you look after)?

Organisation Total

Once	4	10%
2 - 4 times	11	28%
5 - 10 times	23	58%
More than 10 times	1	3%
Can't remember / don't know	1	3%
Base Size	40	
Missing	3	

YOUR GP PRACTICE: GETTING TO SEE OR SPEAK TO SOMEONE

Jura Medical
Practice - Isle
of Jura
2015

3 Thinking of the last time you contacted this GP practice by phone, how easy was it for you to get through?

Organisation Total

<i>Very easy</i>	38	100%
<i>Fairly easy</i>	0	0%
<i>Not easy</i>	0	0%
I haven't tried to phone	2	5%
Can't remember / don't know	0	0%

Base Size	40	
Missing	3	

4 The last time you phoned the GP practice, how helpful was the person who answered?

Organisation Total

<i>Very helpful</i>	38	100%
<i>Fairly helpful</i>	0	0%
<i>Not very helpful</i>	0	0%
<i>Not at all helpful</i>	0	0%
Can't remember / don't know	0	0%

Base Size	38	
Missing	5	

YOUR GP PRACTICE: GETTING TO SEE OR SPEAK TO SOMEONE

Jura Medical
Practice - Isle
of Jura
2015

5 The last time you needed to see or speak to a doctor or nurse from your GP practice quite urgently, how long did you wait?

Organisation Total

<i>I saw or spoke to a doctor or nurse on the same day</i>	32	97%
<i>I saw or spoke to a doctor or nurse within 1 or 2 working days</i>	1	3%
<i>I waited more than 2 working days to see or speak to a doctor or nurse</i>	0	0%
<i>I haven't needed to see or speak to a doctor or nurse from my GP practice urgently in the last 12 months</i>	4	10%
<i>Can't remember</i>	2	5%
Base Size	39	
Missing	4	

6 What was the main reason you waited longer than 2 working days?

Organisation Total

<i>The person I wanted to see was not available in the next 2 days</i>	0	0%
<i>The times available in the next 2 days were not convenient for me</i>	0	0%
<i>I was not offered a chance to see or speak to anyone within 2 working days</i>	0	0%
<i>Another reason</i>	0	0%
Base Size	1	
Missing	42	

YOUR GP PRACTICE: GETTING TO SEE OR SPEAK TO SOMEONE

Jura Medical
Practice - Isle
of Jura
2015

- 7 If you ask to make an appointment with a doctor 3 or more working days in advance, does your GP practice allow you to?

Organisation Total

Yes	33	100%
No	0	0%
Don't know	7	18%
Base Size	40	
Missing	3	

- 8 When you arrange to see a doctor at your GP practice can you usually see the doctor you prefer?

Organisation Total

Yes	23	79%
No	0	0%
<i>I don't have a doctor I prefer to see</i>	6	21%
There is usually only one doctor in my GP practice	9	24%
Base Size	38	
Missing	5	

YOUR GP PRACTICE: GETTING TO SEE OR SPEAK TO SOMEONE

Jura Medical
Practice - Isle
of Jura
2015

09a Overall, how would you rate the arrangements for getting to see a doctor in your GP practice?

Organisation Total

<i>Excellent</i>	33	83%
<i>Good</i>	5	13%
<i>Fair</i>	2	5%
<i>Poor</i>	0	0%
<i>Very poor</i>	0	0%
I did not try to see a doctor	0	0%
Base Size	40	
Missing	3	

09b Overall, how would you rate the arrangements for getting to see a nurse in your GP practice?

Organisation Total

<i>Excellent</i>	8	73%
<i>Good</i>	2	18%
<i>Fair</i>	0	0%
<i>Poor</i>	1	9%
<i>Very poor</i>	0	0%
I did not try to see a nurse	27	71%
Base Size	38	
Missing	5	

YOUR GP PRACTICE: REFERRALS

Jura Medical
Practice - Isle
of Jura
2015

- 10 Has your GP practice referred you to see any other health or care services in the last 12 months?

Organisation Total

Yes	14	35%
No, as it wasn't necessary	25	63%
No, but I wanted to	1	3%
Base Size	40	
Missing	3	

- 11 Thinking about the last time your GP practice referred you to other health or care services, how would you rate the arrangements for getting to see other services?

Organisation Total

Excellent	0	0%
Good	0	0%
Fair	0	0%
Poor	0	0%
Very poor	0	0%
Base Size	13	
Missing	30	

12 In the reception area, can other patients overhear what you say to the staff?

Organisation Total

Yes, but I don't mind	7	18%
Yes, and I am not happy about it	4	10%
No, other patients can't overhear	22	55%
Don't know	7	18%
Base Size	40	
Missing	3	

13 How helpful do you find the receptionists at your GP practice?

Organisation Total

<i>Very helpful</i>	40	100%
<i>Fairly helpful</i>	0	0%
<i>Not very helpful</i>	0	0%
<i>Not at all helpful</i>	0	0%
There are no receptionists at my practice	0	0%
Base Size	40	
Missing	3	

14 How do you feel about how long you usually have to wait to be seen after you arrive at your GP practice?

Organisation Total

<i>It is reasonable</i>	38	100%
<i>It is too long</i>	0	0%
Can't remember / don't know	2	5%
Base Size	40	
Missing	3	

15a Have you seen a doctor from your GP practice in the last 12 months?

Organisation Total

No	0	0%
Yes	38	100%
Base Size	38	
Missing	5	

15b The last time I saw a doctor at my GP practice, the doctor listened to me

Organisation Total

Strongly agree	30	79%
Agree	6	16%
Neither agree nor disagree	1	3%
Disagree	1	3%
Strongly disagree	0	0%
Base Size	38	
Missing	5	

15c The last time I saw a doctor at my GP practice, I felt that the doctor had all the information needed to treat me

Organisation Total

Strongly agree	29	76%
Agree	5	13%
Neither agree nor disagree	2	5%
Disagree	2	5%
Strongly disagree	0	0%
Base Size	38	
Missing	5	

AT YOUR GP PRACTICE

Jura Medical
Practice - Isle
of Jura
2015

15d The last time I saw a doctor at my GP practice,
the doctor took account of the things that
matter to me

Organisation Total

Strongly agree	29	74%
Agree	4	10%
Neither agree nor disagree	4	10%
Disagree	2	5%
Strongly disagree	0	0%
Base Size	39	
Missing	4	

15e The last time I saw a doctor at my GP practice,
the doctor talked in a way that helped me
understand my condition and treatment

Organisation Total

Strongly agree	28	72%
Agree	5	13%
Neither agree nor disagree	4	10%
Disagree	2	5%
Strongly disagree	0	0%
Base Size	39	
Missing	4	

AT YOUR GP PRACTICE

Jura Medical Practice - Isle of Jura 2015

15f The last time I saw a doctor at my GP practice, I felt confident in the doctor's ability to treat me

Organisation Total

Strongly agree	26	67%
Agree	5	13%
Neither agree nor disagree	5	13%
Disagree	2	5%
Strongly disagree	1	3%
Base Size	39	
Missing	4	

15g The last time I saw a doctor at my GP practice, I had enough time with the doctor

Organisation Total

Strongly agree	30	79%
Agree	6	16%
Neither agree nor disagree	2	5%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	38	
Missing	5	

16a Have you seen a nurse from your GP practice in the last 12 months?

Organisation Total

No	35	92%
Yes	3	8%
Base Size	38	
Missing	5	

16b The last time I saw a nurse at my GP practice, the nurse listened to me

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	3	
Missing	40	

16c The last time I saw a nurse at my GP practice, I felt that the nurse had all the information needed to treat me

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	3	
Missing	40	

16d The last time I saw a nurse at my GP practice,
the nurse took account of the things that matter
to me

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	4	
Missing	39	

16e The last time I saw a nurse at my GP practice,
the nurse talked in a way that helped me
understand my condition and treatment

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	4	
Missing	39	

AT YOUR GP PRACTICE

Jura Medical Practice - Isle of Jura 2015

16f The last time I saw a nurse at my GP practice, I felt confident in the nurse's ability to treat me

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	4	
Missing	39	

16g The last time I saw a nurse at my GP practice, I had enough time with the nurse

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	3	
Missing	40	

17 Are you involved as much as you want to be in decisions about your care and treatment?

Organisation Total

Yes, definitely	30	77%
Yes, to some extent	8	21%
No, and I would like to be	1	3%
No, but I do not want to be involved	0	0%
Base Size	39	
Missing	4	

18 In the last 12 months have you had any blood tests, x-rays or any other tests arranged by your GP practice?

Organisation Total

No	15	41%
Yes	22	59%
Base Size	37	
Missing	6	

19a The last time I had a blood test, x-ray or other test arranged by my GP practice, it was explained to me why a test was needed

Organisation Total

Strongly agree	20	87%
Agree	3	13%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	23	
Missing	20	

19b The last time I had a blood test, x-ray or other test arranged by my GP practice, I was satisfied with the length of time I waited for my test results

Organisation Total

Strongly agree	13	59%
Agree	7	32%
Neither agree nor disagree	2	9%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	22	
Missing	21	

19c The last time I had a blood test, x-ray or other test arranged by my GP practice, I was satisfied with the way that I received the result

Organisation Total

Strongly agree	14	64%
Agree	5	23%
Neither agree nor disagree	3	14%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	22	
Missing	21	

19d The last time I had a blood test, x-ray or other test arranged by my GP practice, the results of the test were explained to me in a way I could understand

Organisation Total

Strongly agree	16	73%
Agree	5	23%
Neither agree nor disagree	1	5%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	22	
Missing	21	

20 Have you been prescribed medicines by your GP practice in the last 12 months?

Organisation Total

No	8	21%
Yes	31	79%
Base Size	39	
Missing	4	

21a The last time I was prescribed medicines, it was easy enough for me to get my medicines

Organisation Total

Strongly agree	25	81%
Agree	5	16%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	1	3%
Base Size	31	
Missing	12	

21b The last time I was prescribed medicines, I knew enough about what my medicines were for

Organisation Total

Strongly agree	26	84%
Agree	5	16%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%

Base Size	31	
Missing	12	

21c The last time I was prescribed medicines, I knew enough about how and when to take my medicines

Organisation Total

Strongly agree	26	84%
Agree	4	13%
Neither agree nor disagree	1	3%
Disagree	0	0%
Strongly disagree	0	0%

Base Size	31	
Missing	12	

21d The last time I was prescribed medicines, I knew enough about possible side effects of my medicines

Organisation Total

Strongly agree	19	61%
Agree	7	23%
Neither agree nor disagree	4	13%
Disagree	1	3%
Strongly disagree	0	0%

Base Size	31	
Missing	12	

21e The last time I was prescribed medicines, I would know what to do if I had any problems with my medicines

Organisation Total

Strongly agree	22	71%
Agree	7	23%
Neither agree nor disagree	1	3%
Disagree	1	3%
Strongly disagree	0	0%

Base Size	31	
Missing	12	

21f The last time I was prescribed medicines, I took my prescription as I was supposed to

Organisation Total

Strongly agree	25	81%
Agree	4	13%
Neither agree nor disagree	1	3%
Disagree	0	0%
Strongly disagree	1	3%
Base Size	31	
Missing	12	

22 In the past year, do you believe a mistake was made in your treatment or care by your GP practice (including for example in test results, medicines prescribed, diagnosis)?

Organisation Total

No	37	97%
Yes	1	3%
Can't remember / don't know	1	3%
Base Size	39	
Missing	4	

23 Were you satisfied with how it was dealt with overall?

Organisation Total

Yes	0	0%
No	0	0%
Can't remember / don't know	0	0%
Base Size	1	
Missing	42	

24a I am treated with respect by the staff at my GP practice

Organisation Total

Strongly agree	33	83%
Agree	6	15%
Neither agree nor disagree	0	0%
Disagree	1	3%
Strongly disagree	0	0%
Base Size	40	
Missing	3	

24b I am treated with compassion and understanding by the staff at my GP practice

Organisation Total

Strongly agree	26	65%
Agree	12	30%
Neither agree nor disagree	0	0%
Disagree	2	5%
Strongly disagree	0	0%
Base Size	40	
Missing	3	

25 Overall, how would you rate the care provided
by your GP practice?

Organisation Total

Excellent	28	74%
Good	6	16%
Fair	3	8%
Poor	1	3%
Very poor	0	0%
Base Size	38	
Missing	5	

OUT OF HOURS HEALTHCARE

Jura Medical
Practice - Isle
of Jura
2015

- 26 In the last 12 months, have you tried to get medical help, treatment or advice, for yourself or someone you were looking after, when your GP practice was closed (out of hours)?

Organisation Total

Yes	15	35%
No	28	65%
Base Size	43	
Missing	0	

- 27 Thinking about the last time you tried to get help out of hours, which NHS service did you speak to or go to first?

Organisation Total

Telephoned 111 for NHS 24	0	0%
Went to Pharmacist / Chemist	0	0%
Went to Primary Care Emergency Centre	0	0%
Telephoned my own GP practice	0	0%
Telephoned 999 for emergency services	0	0%
Went to Hospital A&E / Casualty	0	0%
Other	0	0%
Base Size	14	
Missing	29	

28 Which service did you end up being treated or seen by?

Organisation Total

Got phone advice only from NHS 24	0	0%
Pharmacist / Chemist	0	0%
Primary Care Emergency Centre	0	0%
Own GP practice	0	0%
Home visit from a GP or Nurse	0	0%
Ambulance paramedics	0	0%
A&E / Casualty	0	0%
Social care services	0	0%
Other	0	0%
Base Size	14	
Missing	29	

29 Who ended up providing most of your treatment or care?

Organisation Total

A Doctor	0	0%
A Nurse	0	0%
A Pharmacist	0	0%
Someone else	0	0%
Base Size	15	
Missing	28	

OUT OF HOURS HEALTHCARE

Jura Medical Practice - Isle of Jura 2015

30a Thinking of the service that I ended being treated or seen by, the time I waited was reasonable

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%

Base Size	14	
Missing	29	

30b Thinking of the service that I ended being treated or seen by, I felt that the person had all the information needed to treat me

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%

Base Size	14	
Missing	29	

30c Thinking of the service that I ended being treated or seen by, I felt I was listened to

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	14	
Missing	29	

30d Thinking of the service that I ended being treated or seen by, things were explained to me in a way I could understand

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	14	
Missing	29	

30e Thinking of the service that I ended being treated or seen by, I felt that the person who treated me was the right person

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	14	
Missing	29	

30f Thinking of the service that I ended being treated or seen by, I felt that I got the right treatment or advice

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	14	
Missing	29	

30g Thinking of the service that I ended being treated or seen by, I felt that people took account of the things that matter to me

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	14	
Missing	29	

31 Overall, how would you rate the care you experienced out of hours?

Organisation Total

Excellent	0	0%
Good	0	0%
Fair	0	0%
Poor	0	0%
Very poor	0	0%
Base Size	13	
Missing	30	

32 What do you think about the opening hours of your GP practice?

Organisation Total

I am happy with the opening hours of my GP practice	34	87%
It is too difficult for me to get time away from work during my practice opening hours	2	5%
The opening hours are not convenient for me for another reason	0	0%
I am not sure when my GP practice is open	3	8%
Base Size	39	
Missing	4	

CARE, SUPPORT AND HELP WITH EVERYDAY LIVING

Jura Medical
Practice - Isle
of Jura
2015

33 In the last 12 months have you had help or support with everyday living?

Organisation Total

Yes, help for me with personal and/or household tasks 4 9%

Base Size 43

Missing 39

Yes, help for me with adaptations and/or equipment for my home 3 7%

Base Size 43

Missing 40

Yes, help for me for activities outside my home 2 5%

Base Size 43

Missing 41

Yes, help to look after someone else 2 5%

Base Size 43

Missing 41

No, not had any help but I feel that I needed it 0 0%

Base Size 43

Missing 43

No, not had any help 32 74%

Base Size 43

Missing 11

CARE, SUPPORT AND HELP WITH EVERYDAY LIVING

Jura Medical
Practice - Isle
of Jura
2015

- 34 Did you get help from services provided by, for example, the Council, NHS, voluntary organisations, or private agencies – including services you paid for?

Organisation Total

Yes	0	0%
No	0	0%
Base Size	8	
Missing	35	

- 35 Which of the following applies to you and how your social care is arranged?

Organisation Total

I had a choice in how my care is arranged	0	0%
I was not offered any choices	0	0%
I had no choices due to medical reasons	0	0%
I did not want a choice in how my care was arranged	0	0%
Can't remember / don't know	0	0%
Base Size	5	
Missing	38	

CARE, SUPPORT AND HELP WITH EVERYDAY LIVING

Jura Medical
Practice - Isle
of Jura
2015

36a Thinking about care, support and help services over the past 12 months - excluding care and help from friends and family - people took account of the things that matter to me

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	5	
Missing	38	

36b Thinking about care, support and help services over the past 12 months - excluding care and help from friends and family - I had a say in how my help, care or support was provided

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	5	
Missing	38	

CARE, SUPPORT AND HELP WITH EVERYDAY LIVING

Jura Medical
Practice - Isle
of Jura
2015

36c Thinking about care, support and help services over the past 12 months - excluding care and help from friends and family - I was aware of the help, care and support options available to me

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	5	
Missing	38	

36d Thinking about care, support and help services over the past 12 months - excluding care and help from friends and family - I was treated with respect

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	5	
Missing	38	

CARE, SUPPORT AND HELP WITH EVERYDAY LIVING

Jura Medical
Practice - Isle
of Jura
2015

36e Thinking about care, support and help services over the past 12 months - excluding care and help from friends and family - I was treated with compassion and understanding

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	5	
Missing	38	

36f Thinking about care, support and help services over the past 12 months - excluding care and help from friends and family - my health, support and care services seemed to be well coordinated

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	5	
Missing	38	

CARE, SUPPORT AND HELP WITH EVERYDAY LIVING

Jura Medical
Practice - Isle
of Jura
2015

36g Thinking about care, support and help services over the past 12 months - excluding care and help from friends and family - I was supported to live as independently as possible

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	5	
Missing	38	

36h Thinking about care, support and help services over the past 12 months - excluding care and help from friends and family - I felt safe

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	5	
Missing	38	

CARE, SUPPORT AND HELP WITH EVERYDAY LIVING

Jura Medical
Practice - Isle
of Jura
2015

36i Thinking about care, support and help services over the past 12 months - excluding care and help from friends and family - this improved or maintained my quality of life

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	5	
Missing	38	

37 Overall, how would you rate your help, care or support services – excluding the care and help you get from friends and family?

Organisation Total

Excellent	0	0%
Good	0	0%
Fair	0	0%
Poor	0	0%
Very poor	0	0%
Base Size	6	
Missing	37	

HEALTH AND CARE EFFECTIVENESS

Jura Medical
Practice - Isle
of Jura
2015

- 38 In the last 12 months, have you received NHS treatment or advice because of something that was affecting your ability to live your normal life?

Organisation Total

Yes	14	34%
No	27	66%
Base Size	41	
Missing	2	

- 39 Thinking about the last time this happened, how would you describe the effect of the treatment on your ability to live your normal life?

Organisation Total

I was able to go back to most of my usual activities	0	0%
There was no change in my ability to do my usual activities	0	0%
I was less able to do my usual activities	0	0%
It is too soon to say	0	0%
Base Size	14	
Missing	29	

- 40 In the last 12 months, have you received NHS treatment or advice because of something that was causing you pain or discomfort?

Organisation Total

Yes	25	60%
No	17	40%
Base Size	42	
Missing	1	

HEALTH AND CARE EFFECTIVENESS

Jura Medical
Practice - Isle
of Jura
2015

41 Thinking about the last time this happened,
how would you describe the effect of the
treatment on your pain or discomfort?

Organisation Total

It was better than before	15	63%
It was about the same as before	8	33%
It was worse than before	1	4%
It is too soon to say	0	0%
Base Size	24	
Missing	19	

42 In the last 12 months, have you received NHS
treatment or advice because of something that
was making you feel depressed or anxious?

Organisation Total

Yes	7	17%
No	35	83%
Base Size	42	
Missing	1	

43 Thinking about the last time this happened,
how would you describe the effect of the
treatment on how you felt?

Organisation Total

I felt less depressed or anxious than before	0	0%
I felt about the same as before	0	0%
I felt more depressed or anxious than before	0	0%
It is too soon to say	0	0%
Base Size	7	
Missing	36	

CARING RESPONSIBILITIES

Jura Medical
Practice - Isle
of Jura
2015

- 44 Do you look after, or give any regular help or support to family members, friends, neighbours or others because of either long-term physical / mental ill-health / disability or problems related to old age?

Organisation Total

No	30	75%
Yes, up to 4 hours a week	6	15%
Yes, 5 - 19 hours a week	3	8%
Yes, 20 - 34 hours a week	0	0%
Yes, 35 - 49 hours a week	0	0%
Yes, 50 or more hours a week	1	3%

Base Size	40
Missing	3

- 45a As a carer, most of the time I feel I have a good balance between caring and other things in my life

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%

Base Size	10
Missing	33

CARING RESPONSIBILITIES

Jura Medical
Practice - Isle
of Jura
2015

45b As a carer, most of the time I feel that caring has had a negative impact on my health and wellbeing

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	9	
Missing	34	

45c As a carer, most of the time I feel I have a say in services provided for the person(s) I look after

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	9	
Missing	34	

CARING RESPONSIBILITIES

Jura Medical
Practice - Isle
of Jura
2015

45d As a carer, most of the time I feel that local services are well coordinated for the person(s) I look after

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	9	
Missing	34	

45e As a carer, most of the time I feel supported to continue caring

Organisation Total

Strongly agree	0	0%
Agree	0	0%
Neither agree nor disagree	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Base Size	9	
Missing	34	

ABOUT YOU

Jura Medical Practice - Isle of Jura 2015

46 Are you male or female?

Organisation Total

Male	18	42%
Female	25	58%
Base Size	43	
Missing	0	

47 What was your age on your last birthday?

Organisation Total

17-34	3	7%
35-49	6	14%
50-64	15	35%
65+	19	44%
Base Size	43	
Missing	0	

48 How would you rate your health in general?

Organisation Total

Good	29	69%
Fair	13	31%
Bad	0	0%
Base Size	42	
Missing	1	

49 Do you have any of the following?

Organisation Total

Deafness or severe hearing impairment	5	12%
Base Size	43	
Missing	38	
Blindness or severe vision impairment	1	2%
Base Size	43	
Missing	42	
A physical disability	5	12%
Base Size	43	
Missing	38	
A learning disability	1	2%
Base Size	43	
Missing	42	
A mental-health condition	0	0%
Base Size	43	
Missing	43	
Chronic pain lasting at least 3 months	4	9%
Base Size	43	
Missing	39	
Another long-term condition	15	35%
Base Size	43	
Missing	28	
None of the above	17	40%
Base Size	43	
Missing	26	

ABOUT YOU

Jura Medical Practice - Isle of Jura 2015

50 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

Organisation Total

Yes, limited a lot	5	12%
Yes, limited a little	15	35%
No	23	53%
Base Size	43	
Missing	0	

51 In general, how well do you feel that you are able to look after your own health?

Organisation Total

Very well	27	63%
Quite well	14	33%
Not very well	2	5%
Not at all well	0	0%
Base Size	43	
Missing	0	

ABOUT YOU

Jura Medical Practice - Isle of Jura 2015

52 Thinking about the good and bad things that make up your quality of life, how would you rate your quality of life as a whole?

Organisation Total

Very Good	23	53%
Good	15	35%
Alright / neither good or bad	5	12%
Bad	0	0%
Very bad	0	0%

Base Size	43	
Missing	0	

53 What best describes your work status?

Organisation Total

Work full-time	11	26%
Work part-time	5	12%
In full-time education or training	0	0%
Unemployed / looking for work	0	0%
Don't work due to illness or disability	1	2%

Retired	21	50%
Other	4	10%

Base Size	42	
Missing	1	

54 What is your ethnic group?

Organisation Total

White	42	100%
Mixed or multiple ethnic groups	0	0%
Asian, Asian Scottish or Asian British	0	0%
African, Caribbean, Black or Black British	0	0%
Other ethnic group	0	0%
Base Size	42	
Missing	1	

55 Which of the following options best describes how you think of yourself?

Organisation Total

Heterosexual / Straight	43	100%
Gay or Lesbian	0	0%
Bisexual	0	0%
Other	0	0%
Base Size	43	
Missing	0	

56 What religion, religious denomination or body do you belong to?

Organisation Total

None	19	44%
Church of Scotland	13	30%
Roman Catholic	6	14%
Other Christian	3	7%
Muslim	0	0%
Buddhist	2	5%
Sikh	0	0%
Jewish	0	0%
Hindu	0	0%
Pagan	0	0%
Another religion (non - Christian)	0	0%
Base Size	43	
Missing	0	

57 What best describes the accommodation you live in?

Organisation Total

Buying with a mortgage or loan	4	10%
Own it outright	20	48%
Part rent and part mortgage	1	2%
Rent from a private landlord	2	5%
Rent from local Council / Housing Association or similar	9	21%
Supported accommodation (including for example care home, sheltered housing)	2	5%
Other	4	10%
Base Size	42	
Missing	1	